

	<b>FRIDAY, MAY 5</b>	<b>SATURDAY, MAY 6</b>	<b>SUNDAY, MAY 7</b>	<b>MONDAY, MAY 8</b>	<b>TUESDAY, MAY 9</b>
<b>8-9 a.m.</b>	<p>ASOA WORKSHOPS</p> <p>COE Review Part 1 (8 a.m.–6 p.m.)</p> <p>Practice Management Bootcamp (8 a.m.–5 p.m.)</p> <p>The Ritz-Carlton Leadership Center: Excellence in the Patient Experience and Memorable Customer Service (9 a.m.–4:30 p.m.)</p> <p>Dale Carnegie Training: Building a Culture of Engagement; Achieving and Retaining Success (8 a.m.–4 p.m.)</p>	<p>ASOA Opening General Session (8-10 a.m.)</p>	ASOA Practice Management Courses	ASOA Practice Management Courses	COE Exam (8-11:30 a.m.)
<b>9:15-10:15 a.m.</b>			ASOA Practice Management Courses	ASOA Practice Management Courses	ASOA Practice Management Courses (8-9 a.m.)
<b>10:30-11:30 a.m.</b>		ASOA Practice Management Courses	ASOA Practice Management Courses	ASOA Practice Management Courses (10:30-11:30 a.m.)	
<b>11:30 a.m.-1:30 p.m.</b>		ASOA Roundtables (11 a.m.–noon)	Administrator Beginner's Circle (ABC) Lunch and Program (11:30 a.m.–1 p.m.) *Attendance limited to ABC Group members	COE Lunch and Program (11:30 a.m.–1 p.m.) *Attendance limited to current COEs	
<b>1:30-2:30 p.m.</b>		ASOA Workshop COE Review Part 2 (1-6 p.m.)	ASCRS•ASOA Joint Symposium (1-2:30 p.m.) ASOA Practice Management Courses (1:30-2:30 p.m.)	ASOA Practice Management Courses	
<b>2:45-3:45 p.m.</b>		ASOA Practice Management Courses (1:30-2:30 p.m.)	ASOA Practice Management Courses	ASOA Practice Management Courses	
<b>4-5 p.m.</b>		ASOA Practice Management Courses (2:45-3:45 p.m.) ASOA Practice Management Courses (4-5 p.m.)	ASOA Practice Management Courses	ASOA Practice Management Courses	
<b>5-6 p.m.</b>		<p>ASCRS-ASOA Government Relations Special Session (5-6 p.m.)</p>			

ASCRS REFRACTIVE DAY (separate registration required)

CORNEA DAY (separate registration required)

ASCRS GLAUCOMA DAY (separate registration required)